

# WARRANTY INFORMATION BY SERIAL NUMBER

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## Warranty Code Explanation

- 1. Water heater tanks for residential use have a six (6) year limited warranty effective 60 days from date of manufacture as determined by the serial number.
- 2. Water heater tanks for commercial use have a three (3) year limited warranty effective 60 days from date of manufacture as determined by the serial number.
- 3. Storage Tanks have a five (5) year limited warranty effective 60 days from date of manufacture as determined by the serial number.
- 4. Heat exchangers on copper-tube water heater models (IW, PF, CF, CW) have a five (5) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
- 5. Heat exchangers on copper-tube water heater models (EW, RW, CW 90-500) have a three (3) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
- 6. Heat exchangers on copper-tube boiler models (IB, PB, CH, CB & EB) have a ten (10) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
- 7. Heat Exchangers on stainless tube boiler models (KB 80-285, WB, WH) have a twelve (12) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
- 8. Heat Exchangers on stainless tube boiler models (KB 399-800, SB, FB, FTXL) have a ten (10) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
- Heat Exchangers on stainless tube water heater models (AW) have a five

   (5) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
- 10. Heat exchangers on copper-tube boiler models (RB, CB 45-260) have a twenty (20) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
- 11. All residential tank-type water heater parts have a six (6) year warranty from the date of purchase.
- 12. All other residential parts and all commercial parts have a one (1) year warranty from the date of purchase.
- 13. All shipping charges must be prepaid for any warranted item returned to Lochinvar at either Detroit, Michigan or Lebanon, Tennessee.

THIS OUTLINE IS NOT A WARRANTY.
FOR COMPLETE INFORMATION, CONSULT THE WRITTEN LIMITED WARRANTY OR LOCHINVAR'S CONSUMER PRODUCTS DIVISION.

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GAS, ELECTRIC & SOLAR 1979 - 2011
COMMERCIAL TANK TYPE GAS 1979 - 2011
LIGHT DUTY COMMERCIAL ELECTRIC 1979 - 2011
EXPLOSION RESISTANT ELECTRIC 1979 - 2011
JACKETED TANKS (RJS & RJA) 1986 - 2011
STANDARD HI-POWERS 1997 - 2011
COMPACT ASME HI-POWER 1997 - 2011
OIL FIRED 1992 - 2006

The above series has a two letter, six or seven number system, which is used to distinguish the warranty date.

**Example:** KJ-1000130...Built in September of 1993

The first letter signifies the year produced. The second letter signifies the month produced. The remaining numbers are production codes.

1 <sup>st</sup> Ll	ETTER	2 <sup>ND</sup> LETTER
A	= 2004	A = January
В	= 2005	B = February
$\frac{\overline{C}}{D}$	= 2006	C = March
	= 2007	D = April
E	=2008	E = May
F	= 2009	F = June
G	= 2010	G = July
H	= 2011	H = August
J	= 2012	J = September
K	= 1993	K = October
L	= 1994	L = November
M	= 1995	M = December
N	= 1996	
P	= 1997	
$\frac{\overline{P}}{S}$	= 1998	
	= 1999	
W	= 2000	
X	= 2001	
Y	= 2002	
Z	= 2003	

#### **DATA PLATE LOCATION:**

#### A. Commercial Tank Type Gas, Oil Fired:

Approximately half-way down the jacket on the front of the heater.

B. Residential Tank Type Gas, Electric and Solar, Light Duty Commercial and Explosion Resistant Electric, Jacketed Tanks:

Below the Lochinvar logo, approximately in the middle of the tank.

C. Standard Hi-Power & Compact ASME Hi-Power: The upper right side of the jacket on the front of the heater.

**Note:** Residential products prior to serial number prefix SA have a five (5) year limited warranty. Products starting with serial number prefix SA have a six (6) year limited warranty.

GAS, ELECTRIC & SOLAR

COMMERCIAL TANK TYPE GAS

LIGHT DUTY COMMERCIAL ELECTRIC

JACKETED TANKS (RJS Only)

STANDARD HI-POWERS

COMPACT ASME HI-POWER

2011-Present
2011-Present
2011-Present

The products listed above employ an eleven character alpha-numeric serial number system.

**Example:** 1142N012345...Built the 42nd week of 2011.

The first two characters signify the year built.
The second two characters signify the week built.
The fifth character signifies the manufacturing plant.
The remaining six characters are production codes.

#### 1<sup>ST</sup> TWO CHARACTERS 2<sup>ND</sup> TWO CHARACTERS

11	= 2011	01 = 1st Week of the Year
12	= 2012	02 = 2nd Week of the Year
13	= 2013	03 = 3rd Week of the Year
14	= 2014	04 = 4th Week of the Year
15	=2015	05 = 5th Week of the Year
16	= 2016	06 = 6th Week of the Year
17	= 2017	07 = 7th Week of the Year
18	= 2018	08 = 8th Week of the Year
19	= 2019	09 = 9th Week of the Year
20	= 2020	10 = 10th Week of the Year
21	= 2021	11 = 11th Week of the Year
		12 = 12th Week of the Year
		ТО
		52 = 52nd Week of the Year

#### **DATA PLATE LOCATION:**

#### A. Commercial Tank Type Gas:

Approximately half-way down the jacket on the front of the heater.

## B. Residential Tank Type Gas, Electric and Solar, Light Duty Commercial, Jacketed Tanks:

Approximately half to two-thirds down the length of the jacket on the front/right of the heater.

C. Standard Hi-Power & Compact ASME Hi-Power: Under the Lochinvar nameplate on the front of the heater.

CUSTOM HI-POWER	1978-Present
JACKETED TANKS	1979-Present
COPPER-FIN	1981-Present
EnergyRite	2001-Present
POWER-FIN	1986-Present
MINI-FIN	1989-Present
COPPER-FIN II	1991-Present
EFFICIENCY+	1997-Present
INTELLI-FIN	2000-2010
SOLUTION	2004-Present
KNIGHT, KNIGHT XL	2005-Present
ARMOR	2007-Present
SHIELD	2008-Present
SYNC	2008-Present
CREST	2010-Present
FTXL	2014-Present

#### **SYSTEM BEFORE MAY 2015**

The above models will have either a 7 or a 12 character serial number. The first letter indicates the month, next two numbers indicate the year, the remaining are random production code numbers.

Example one: J930012...Built September, 1993 Example two: E07H00123456...Built June, 2007

First Letter		Next two l	Numbe	ers
A	= January	04	=	2004
В	= February	05	=	2005
С	= March	06	=	2006
D	= April	07	=	2007
F	= May	08	=	2008
Е	= June	09	=	2009
G	= July	10	=	2010
Н	= August	11	=	2011
I	= September	12	=	2012
J	= October	13	=	2013
K	= November	14	=	2014
L	= December	15	=	2015
SYSTEM AFTER MAY 2015				

### SYSTEM AFTER MAY 2015

The above models will have a 13 character serial number. The first and second numbers indicate the week, the third and fourth numbers indicate the year, the remaining are random production code numbers.

Example: 1615001213456...Built week 19, 2015

First & Second Numbers		Third & Fo	ourth 1	Numbers
01	= 1st week	15	=	2015
02	= 2nd week	16	=	2016
03	= 3rd week	17	=	2017
04	= 4th week	18	=	2018

#### **DATA PLATE LOCATION:**

## A. Copper-Fin, Copper-Fin II, Efficiency+, Mini-Fin, Solution, KNIGHT XL, & ARMOR

On the right of the heater with the water connections.

#### B. Power-Fin, Intelli-Fin, SYNC

On back of the heater with the water connections.

First & Se	cond Numbers	Third & Fourth Numbers
49	= 49th week	
50	= 50th week	
51	= 51st week	
52	= 52nd week	

STANDARD HI-POWER 1974-Apr. 1997 OIL FIRED (BRE SERIES) 1984-1992

**NOTE:** This chart is for <u>reference only</u>. See chart on page 2 for current Standard Hi-Power and Oil-Fired serial numbers.

The above models have one letter, followed by six numbers, and one final letter on Hi-Powers.

Note: The fourth digit on oil heaters will be a letter.

Example: J93-1030F...Built in September of 1993

First letter indicates month produced.

Next two numbers indicate year produced.

1 <sup>st</sup>	LETTER	1 <sup>ST</sup> & 2 <sup>N</sup>	ND NUMBER
A	= January	82	= 1982
В	= February	83	= 1983
C	= March	84	= 1984
D	= April	85	= 1985
E	= May	86	= 1986
F	= June	87	= 1987
G	= July	88	= 1988
Н	= August	89	= 1989
J	= September	90	= 1990
K	= October	91	= 1991
L	= November	92	= 1992
M	= December	93	= 1993
		94	= 1994
	<u> </u>	95	= 1995
		96	= 1996
		97	= 1997

#### **DATA PLATE LOCATION:**

#### A. Standard Hi-Power

The upper right side of jacket on the front of the heater.

#### **B.** Oil Heaters

Approximately halfway down the jacket on the front of the heater.

#### C. Custom Hi-Power, Jacketed Tanks

On outside door panel approximately at eye level.

#### D. EnergyRite

On the left side of the heater with the water connctions.

#### E. KNIGHT

On the right, inside panel.

#### F. KNIGHT Fire Tube

On the left outside jacket panel.

#### G. SHIELD

Approximately three-quarters down the jacket on the front of the heater.

#### H. CREST

On the water outlet connection.

#### I. FTXL

On the back of the heater with the water connections.

## NOTE: All charts are for reference only.

HI-FIRE COMMERCIAL GAS (HF) OIL FIRED (G-O SERIES) POWER GAS (PG) thru 1986 thru 1986 thru 1986

A) 1965-1983 models coded with one letter, followed by five numbers.

Example: M78013...Built in December of 1978

First letter indicates month produced.

The next two numbers indicate year produced.

The remaining three numbers are production codes.

1110 1	emiaming image manne	The remaining three humbers are production codes.		
1 <sup>st</sup>	LETTER	1 <sup>ST</sup> TWO N	UMBERS	
A	= January	75	= 1975	
В	= February	76	= 1976	
C	= March	77	= 1977	
D	= April	78	= 1978	
Е	= May	79	= 1979	
F	= June	80	= 1980	
G	= July	81	= 1981	
H	= August	82	= 1982	
J	= September	83	= 1983	
K	= October	84	= 1984	
L	= November	85	= 1985	
M	= December	86	= 1986	

1984-Present models coded with eight numbers.

**Example:** 85040000...April, 1985

First two numbers indicate year produced.

The third and fourth numbers indicate the month produced.

The final four numbers are production codes.

#### **DATA PLATE LOCATION:**

- A. Hi-Fire Left of the gas valve.
- **B.** Power Gas Left of the gas valve.
- C. Oil-Fired (G-O Series)

On the front of the jacket, at the top.

#### ELECTRIC BOOSTERS (SB) 1978 - 2010

Booster serial numbers have ten numbers.

The first six numbers are production related.

The seventh & eighth number indicates year produced.

The final ninth or tenth numbers equal month produced.

**Example:** 1234569708...Built in August of 1997

F		
7 <sup>TH</sup> AND 8 <sup>TH</sup> NUMBER	9 <sup>тн</sup> АN	ND 10 <sup>th</sup> NUMBER
00 = 2000	02	= February
01 = 2001	03	= March
02 = 2002	04	= April
03 = 2003	05	= May
04 = 2004	06	= June
05 = 2005	07	= July
06 = 2006	08	= August
07 = 2007	09	= September
08 = 2008	10	= October
09 = 2009	11	= November
10 = 2010	12	= December
11 = 2011	01	= January

#### DATA PLATE LOCATION:

On the lower right corner of the jacket,

from the front view.

#### COPPER-FIN® WATER HEATERS (CFW) 1968-1981 COPPER-FIN BOILERS (CFB) 1968-1981

The Copper-Fin heaters have a number followed by a letter(s) then three numbers.

Example: 5Y013...Built in May 1978

First number indicates month produced. Next letter(s) indicates year produced. Final three numbers are production codes.

1 <sup>ST</sup>	NUMBER	1 <sup>ST</sup> I	LETTER
1	= January	P	= 1970
2	= February	R	= 1971
3	= March	S	= 1972
4	= April	T	= 1973
5	= May	U	= 1974
6	= June	V	= 1975
7	= July	W	= 1976
8	= August	X	= 1977
9	= September	Y	= 1978
10	= October	Z	= 1979
11	= November	AA	= 1980
12	= December	BB	= 1981

#### **DATA PLATE LOCATION:**

On the top left corner of Copper-Fin, from the front controls.

#### MOD-U-POWER (MUP)

1978-1984

The Mod-U-Power has a single letter, six number serial code.

Example: J-930001...Built in September of 1993

First letter indicates month produced.

Next two numbers indicate year produced.

The remaining numbers are production codes.

1 <sup>ST</sup> LETTER		1st & 2nd NUMBER
<u>A</u> <u>B</u> C	= January = February = March	78 = 1978 79 = 1979 80 = 1980
D	= April	81 = 1981
Е	= May	82 = 1982
F	= June	83 = 1983
G	= July	84 = 1984
H	= August	
I	= September	
J	= October	
K	= November	
L	= December	